

# Camera Installation Guide



! Currently only SecureNet Cameras can be added via the app. The installation process is identical for all SecureNet cameras with exceptions noted below. Some non-SecureNet camera models can be added via the "Camera Settings" page in the web portal. This is outside the scope of this document.

## Step 1: Choose Your Camera

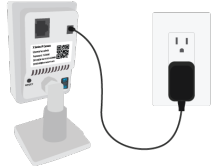
Via the end-user mobile app, once signed in, navigate to the "Settings" page. Select "Add Camera" and choose the corresponding image that matches your camera.

Once selected, enter the desired camera name on the following page and press "Next".



## Step 2: Enter Camera DID

Enter the camera DID number by either selecting "Scan QR Code" or "Enter Manually". Scanning will use your smartphone camera to scan the QR code from the camera label. Once entered, an alert will display confirming the camera DID. Select "OK" and then "Next" to continue.

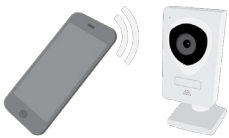


## Step 3: Connect Your Camera

Connect Your Camera by plugging it into the outlet using the included AC Power Adapter and wait 60 seconds. Next, select how you wish to connect the camera. There are 3 ways to connect the camera to Wi-Fi; via WPS, via Soundwave, or via IP. You may also use Ethernet/IP as a permanent connection if you prefer.



To connect over Wi-Fi, the camera must be on a 2.4Ghz network. If using a dual-band router, do not use the 5Ghz network.



### Option 1: Connect via Soundwave (Available for indoor cameras only)

Select your Wi-Fi network and enter the password. Ensure the volume on your phone is turned up, then hold your phone near the camera and press the Play Sound button. An audible sound will play, passing the Wi-Fi credentials to the camera via the built in microphone.

60 seconds after your camera powers up, it enters a listen mode for 5 minutes. If using the fixed indoor camera, the Wi-Fi indicator light on the back of the camera will be flashing slowly when in listen mode. If it is not flashing, unplug your camera then plug it back in to re-initiate the listen mode. Once successfully connected, the Wi-Fi indicator light on the back of the camera will blink fast for a few seconds then remain on.



### Option 2: Connect Wi-Fi via IP or connect permanently over IP (Available on all cameras)

Plug your camera into your router using the included ethernet cable. If connecting over Wi-Fi, enter your network and password credentials before continuing. The camera will receive the Wi-Fi credentials through the IP connection. Once successfully connected, you can remove the Ethernet cable.

## Camera Installation Guide (continued)



### Option 3: Connect Wi-Fi via WPS (Available on all cameras)

After waiting 60 seconds for the camera to power up, hold the WPS/reset button on the camera for 3 to 5 seconds. On your WPS-supported router, push the WPS button. The Wi-Fi will be configured between the camera and the router by WPS protocol.

Some routers have compatibility issues when connecting Wi-Fi via WPS. Because of this, we recommend using one of the other options.



### Step 4: Enable Constant Recording

If installing an indoor camera, insert a blank Micro SD Card into the camera Micro SD slot. We recommend at least 64 GB card. This will provide approximately a week recording depending on the environment and camera setup.

Press continue once you have inserted the SD card or skip if you would like to continue without constant recording. You can add a Micro SD card later and activate constant recording from the video playback screen within the app.

Outdoor cameras have a 64GB card included internally.



Once the camera installation is complete, check that the camera footage is displaying via the video page within the app. If the camera remains offline when attempting to view within the app, power cycle the camera and repeat Step 3: Connect your Camera.

## Edit or Remove Camera

To **Edit or Remove** your camera, in Settings, select "Add/Remove Cameras" then the camera you would like to edit or delete. You will have the ability to update your camera name and network credentials if required. Select Remove Camera to delete the camera from your account.



For additional information on using video within the app, including setting up and playing back event recordings, please refer to the User Guide document.